

AFMC/MMIS OUTREACH SPECIALISTS

HOURS OF OPERATION:
Monday–Friday • 8 A.M.–5 P.M.

• **AFMC/MMIS Manager**

Becky Andrews 501-212-8738

• **Supervisor/Outreach Specialist**

■ Andrea Allen
Pulaski County 501-906-7566
pulaskibilling@afmc.org

• **Outreach Specialists**

■ Christy Owens
NW—Northwest 501-906-7566
northwestbilling@afmc.org

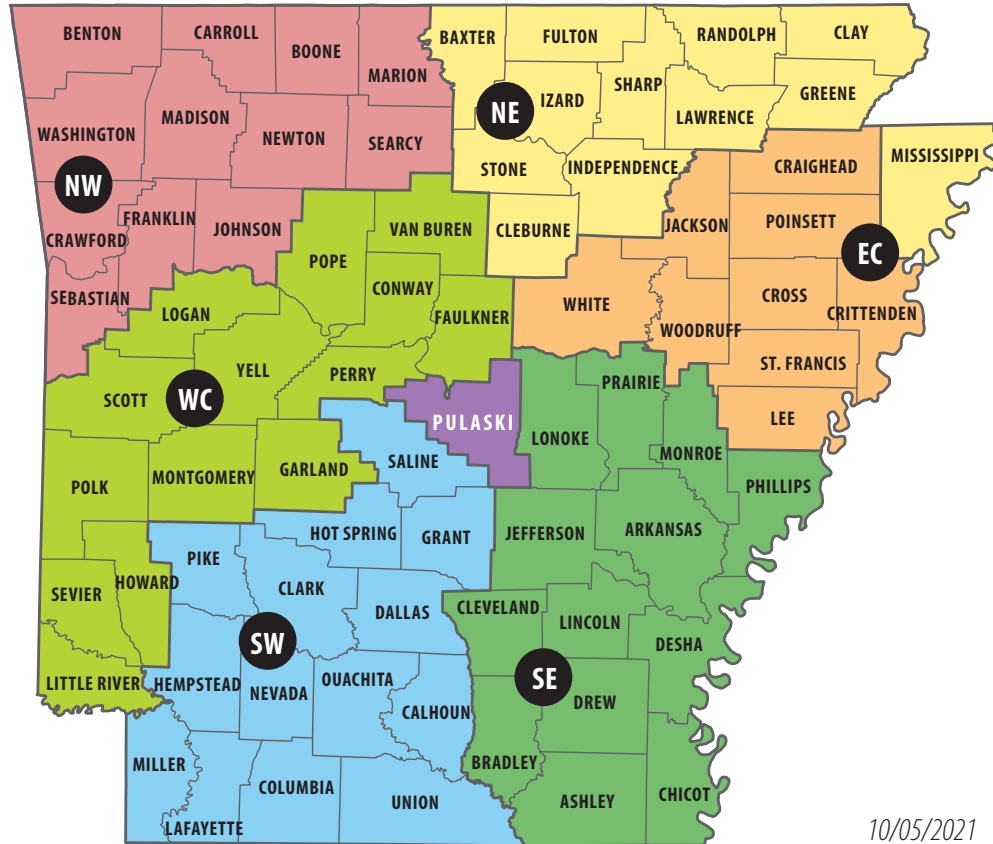
■ Rose Bruton
NE—Northeast 501-906-7566
northeastbilling@afmc.org

■ Mary Riley
EC—East Central 501-906-7566
eastcentralbilling@afmc.org

■ Kristie Williams
SE—Southeast 501-906-7566
southeastbilling@afmc.org

■ Angie Riggan
SW—Southwest 501-906-7566
southwestbilling@afmc.org

■ Renee Smith
WC—West Central 501-906-7566
westcentralbilling@afmc.org



ARKANSAS DEPARTMENT OF HUMAN SERVICES, DIVISION OF MEDICAL SERVICES

ARKIDS FIRST/MEDICAID

<https://humanservices.arkansas.gov/>

• ARKids First Enrollment Information **888-474-8275**

CONNECTCARE

• Toll free **800-275-1131**

MEDICAID FRAUD CONTROL UNIT (PROVIDERS)

• Central Arkansas **501-682-8349**

VOICE RESPONSE SYSTEM

• Toll free **800-805-1512**

PHARMACY

• Magellan Medicaid Administration Help Desk **800-424-7895**

ARKANSAS PAYMENT IMPROVEMENT INITIATIVE

• Local and out-of-state ... **501-301-4696**
• In-state toll free **1-866-322-4946**

GAINWELL TECHNOLOGIES SERVICES (Claims Processing) • 500 President Clinton Ave., Suite 400 • Little Rock, AR 72201

Gainwell Provider Assistance Center

• In-state toll free **800-457-4454**
• Local and out-of-state **501-376-2211**

Gainwell Provider Services Manager

Courtney Tipple **512-319-3823**

CLAIMS

P.O. Box 8034
Little Rock, AR 72203

SPECIAL CLAIMS

ATTN: Research Analysts
P.O. Box 8036
Little Rock, AR 72203

CROSSOVER CLAIMS

P.O. Box 34440
Little Rock, AR 72203

PROVIDER ENROLLMENT

P.O. Box 8105
Little Rock, AR 72203
Fax: 501-374-0746