

## 241.000 Activities Tracked for Practice Support

### Activities for the 2020 Performance Period

- All PCMHs must meet all activities by the following deadlines in order to be eligible for practice support:
- 3-month activities by 3/31/2020
- 6-month activities by 6/30/2020
- 12-month activities by 12/31/2020
- For information on remediation, please refer to the [2019-2020 PCMH Provider Manual](#).

Activity	3-Month	6-Month	12-Month
A. Identify top 10% of high-priority patients	✓		
B. Make available 24/7 access to care.		✓	
C. Track same-day appointment requests.		✓	
D. Capacity to receive direct e-messaging from patients.		✓	
E. Childhood / Adult Vaccination Practice Strategy.		✓	
F. Join SHARE or participate in a network that delivers hospital discharge information to practice within 48 hours.		✓	
G. Medication Management		✓	

H. Care Plans for High Priority Patients			✓
I. Patient Literacy Assessment Tool			✓
J. Ability to receive patient feedback			✓
K. Care instructions for High Priority Patients			✓
L. 10-day Follow up after an Acute Inpatient Stay			✓
M. Developmental / Behavior Health Assessment for Children and Adolescents			✓

## Details on Activities Tracked for Practice Support

### Activity A: Identify top 10% of high-priority patients

Activity A Deadline: 3/31/2020
<ol style="list-style-type: none"> <li>1. Perform this by using:             <ol style="list-style-type: none"> <li>a. DMS patient panel data that ranks patients by risk at beginning of performance period; and/or,</li> <li>b. The practice’s patient-centered assessment to determine which patients are high-priority.</li> </ol> </li> <li>2. Submit this list to DMS via the provider portal.</li> </ol>