

AFMC/MMIS OUTREACH SPECIALISTS


HOURS OF OPERATION:

Monday–Friday • 8:30 A.M.–5 P.M.


• AFMC/MMIS Manager


Becky Andrews 501-212-8738


• Supervisor/Outreach Specialist


 Andrea Rowlett-Allen
Pulaski County 501-906-7566
pulaskibilling@afmc.org


• Outreach Specialists


 Christy Owens
NW—Northwest 501-906-7566
northwestbilling@afmc.org

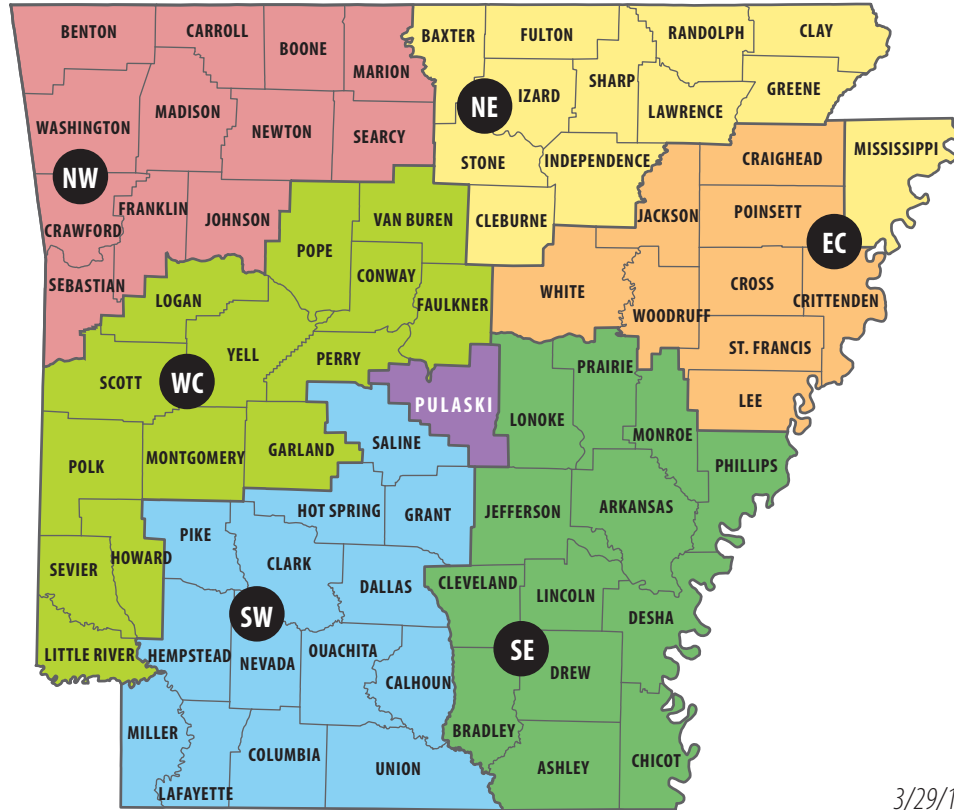
 Rose Bruton
NE—Northeast 501-906-7566
northeastbilling@afmc.org

 Mary Riley
EC—East Central 501-906-7566
eastcentralbilling@afmc.org

 Kristie Williams
SE—Southeast 501-906-7566
southeastbilling@afmc.org

 Angie Riggan
SW—Southwest 501-906-7566
southwestbilling@afmc.org

 Renee Smith
WC—West Central 501-906-7566
westcentralbilling@afmc.org



3/29/19

ARKANSAS DEPARTMENT OF HUMAN SERVICES, DIVISION OF MEDICAL SERVICES

ARKIDS FIRST/MEDICAID

<https://medicaid.mmis.arkansas.gov>

• ARKids First Enrollment Information **888-474-8275**

CONNECTCARE

• Toll free **800-275-1131**

MEDICAID FRAUD CONTROL UNIT (PROVIDERS)

• Central Arkansas **501-682-8349**

PHARMACY

• Magellan Medicaid Administration Help Desk **800-424-7895**

ARKANSAS PAYMENT IMPROVEMENT INITIATIVE

• Local and out-of-state ... **501-301-4696**
• In-state toll free **1-866-322-4946**
• arkpii@dxc.com

DXC TECHNOLOGY SERVICES (Claims Processing) • 500 President Clinton Ave., Suite 400 • Little Rock, AR 72201

DXC Provider Assistance Center

• In-state toll free **800-457-4454**
• Local and out-of-state **501-376-2211**

Select Option 0 for "Other inquiries" then:

- OPTION 1: EDI Support Center
- OPTION 2: Provider Assistance Center
- OPTION 3: Provider Enrollment
(follow the prompts after selecting option 3)
- OPTION 4: Arkansas Incentive Payment Team (AIPT)

Voice Response System

..... **800-805-1512**

DXC Provider Relations Manager

Courtney Tipple **512-319-3823**

DXC Provider Assistance and Electronic Data Interchange (EDI) Supervisor

Jason Gallegly **501-244-5938**

CLAIMS

P.O. Box 8034 • Little Rock AR 72203

SPECIAL CLAIMS

ATTN: Research Analysts
P.O. Box 8036 • Little Rock AR 72203

CROSSOVER CLAIMS

P.O. Box 34440 • Little Rock AR 72203

PROVIDER ENROLLMENT

P.O. Box 8105 • Little Rock AR 72203
Fax: 501-374-0746