



Division of Medical Services
 Innovation and Delivery System Reform

P.O. Box 1437, Slot S401 · Little Rock, AR 72203-1437
 501-682-8292 · Fax: 501-682-1197



Arkansas DHS PASSE
 Quality Assurance
 Incident Report Form
 (2/27/2019)

All reportable incidents must be reported to DHS
 Quality Assurance (QA) and the affected member's
 PASSE

DHS QA
 Phone 501-371-1329 Fax 501-371-1474
 Email dhs.dds.central@arkansas.gov

PASSE
 Summit (APC LLC) 1-844-462-0022
 Arkansasquality@anthem.com
 Empower 866-261-1286
 Incident.reporting@empowerhcs.com
 Arkansas Total Care 866-262-6280
 incident@ArkansasTotalCare.com.



