



Arkansas Department of Human Services

Stakeholder Webinar

June 7, 2018

Agenda

- Review FAQs
- Contact information
- Q&A

Credentialing and Licensure Contact information

Should you have any questions regarding credentialing, please contact:

Sherri Proffer, RN
Assistant Director

Division of Provider Services and Quality Assurance

PO Box 8059, Slot 408

Little Rock, AR 72203

Sherri.proffer@dhs.Arkansas.gov

501.320.6192



ConnectCare Hours of operation

ConnectCare

Monday through Friday

8 a.m. – 4:30 p.m.

Toll-free 1-800-275-1131

(TDD: 1-800-285-1131)



ConnectCare (Provider) Contact information

Sheryl Hurt

Manager, Outreach Services

AFMC

shurt@afmc.org

501-212-8688

www.afmc.org/providerrelations



MMIS (billing) Contact information

Becky Andrews

Manager, DXC MMIS (Billing) Outreach

AFMC

bandrews@afmc.org

501-212-8738

www.afmc.org/mmis

