

Messages for Remittance Advices dated March 22, 2018 – March 29, 2018

TO: CHIROPRACTIC PROVIDERS

RE: PCP REFERRALS NOT REQUIRED FOR CHIROPRACTIC VISITS

For Dates of Service on and after 1/1/18, PCP referrals are no longer needed for chiropractic visits. Providers may see patients, but will hold their claims until amended policy goes into effect on 5/1/18.

When the MMIS claims processing system is updated and promulgation complete, another RA message will be released notifying chiropractic providers that all claims may be submitted directly to DXC via electronic or paper submission.

TO: ALL PROVIDERS

RE: CHANGES TO THE ARKANSAS MEDICAID WEBSITE

The Arkansas Medicaid website URL will soon change from the current <https://www.medicaid.state.ar.us/> to the new URL <https://medicaid.mmis.arkansas.gov/>. The old Arkansas Medicaid URL will automatically redirect to the updated website URL for a period of time; however, your bookmarks to the website should be updated during this period. Eventually, the current Arkansas Medicaid website URL will no longer exist; you will receive a page not found message when trying to access <https://www.medicaid.state.ar.us/>.

Although you should expect a different look for the Arkansas Medicaid website that utilizes a new drop-down menu structure, the content on the Arkansas Medicaid website will remain the same. If you have difficulty locating information you need after the URL change, contact the webmaster at ARKWebmaster@hpe.com.

TO: DUALY ELIGIBLE HOSPITAL (EH) PROVIDERS

RE: GRACE PERIOD EXTENSION

All dually-eligible hospitals who submitted eCQMS on the CMS website have until April 28, 2018 to submit an application/attestation.

A submitted application means that you have registered with the R&A, attested through MAPIR and completed the MAPIR application by clicking the Submit button.

If you have questions or concerns, please contact the Arkansas Incentive Payment Team (AIPT) at aipt@hpe.com.

TO: ALL PROVIDERS

RE: UPDATED DXC TECHNOLOGY CLAIMS DEPARTMENT ADDRESSES

Section V has been corrected to update DXC Technology Claims Department mailing addresses. View changes in Section V of all provider billing manuals — <https://www.medicaid.state.ar.us/Download/provider/provdocs/Links/Claims.doc>.

If you need this material in an alternative format such as large print, please contact the Program Development and Quality Assurance Unit at (501) 320-6429.

Thank you for your participation in the Arkansas Medicaid Program. If you have questions regarding these messages, please contact the Provider Assistance Center at 1-800-457-4454 (toll-free) within Arkansas or locally and out-of-state at (501) 376-2211.

Remittance Advices cannot be forwarded. Notify the Arkansas Medicaid Program of any address change, indicating all provider numbers affected by the change. This notification must include the provider's original signature (no facsimiles accepted).