



Provider Relations Outreach Specialist

Magellan Pharmacy Call Center

Magellan Pharmacy Call Center - 800-424-7895

- Pharmacy support – option 1
- Prescriber support – option 2
- Beneficiary support – option 3
- Web support – option 4, then option 1

Magellan Fax Number – 800-424-7976

PDL Call Center – 800-424-7895

- Pharmacy support – option 1
- Prescriber support – option 2
- Beneficiary support – option 3
- Web support – option 4, then option 1

PDL Fax Number – 800-424-5739

Call center hours are Monday – Friday 8am – 5pm CST excluding state holidays

Web support hours are Monday – Friday 7am – 7pm CST