



AFMC/MMIS Outreach Specialists Information Sheet

1020 W. 4th St., Suite 300 • Little Rock, AR 72201

Toll free: 1-877-650-2362 Fax: 501-375-0705

afmc.org/mmis



AFMC/DXC MMIS OUTREACH SPECIALISTS

Manager

Becky Andrews
501-212-8738

Supervisor/Outreach Specialist

Andrea Rowlett-Allen
501-906-7566
pulaskibilling@afmc.org

Outreach Specialists

Christy Owens
NW—North West..... 501-906-7566
northwestbilling@afmc.org

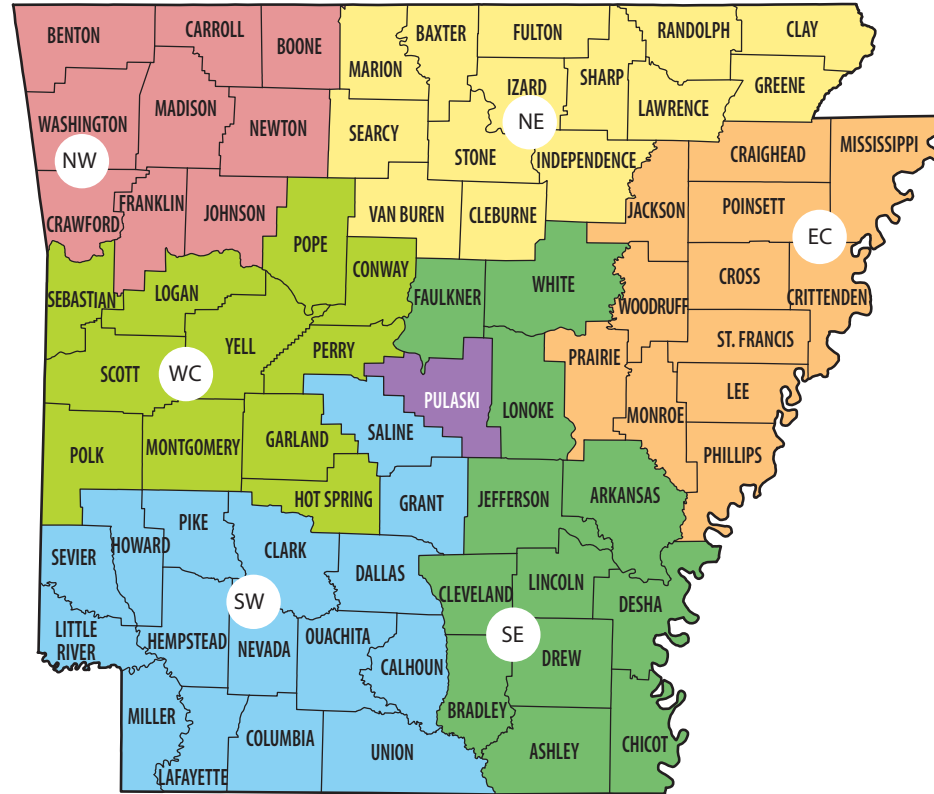
Rose Bruton
NE—North East..... 501-906-7566
northeastbilling@afmc.org

Mary Riley
EC—East Central..... 501-906-7566
eastcentralbilling@afmc.org

Samantha DeSalvo
SE—South East..... 501-906-7566
southeastbilling@afmc.org

Angie Riggan
SW—South West..... 501-906-7566
southwestbilling@afmc.org

Renee Smith
WC—West Central.... 501-906-7566
westcentralbilling@afmc.org



4/10/18

ARKANSAS DEPARTMENT OF HUMAN SERVICES, DIVISION OF MEDICAL SERVICES

ARKIDS FIRST/MEDICAID

<https://medicaid.mmis.arkansas.gov>

ARKids First Enrollment Information..... **888-474-8275**

CONNECTCARE

Toll free **800-275-1131**

MEDICAID FRAUD CONTROL UNIT (PROVIDERS)

Central Arkansas **501-682-8349**

PHARMACY

Magellan Medicaid Administration Help Desk **800-424-7895**

ARKANSAS PAYMENT IMPROVEMENT INITIATIVE

501-301-8311 Local and out-of-state
1-866-322-4696 In-state toll-free
arkpii@hpe.com

DXC Technology Services (Claims Processing) 500 President Clinton Avenue, Suite 400 • Little Rock, AR 72201

DXC Provider Assistance Center

800-457-4454 In-state toll-free
501-376-2211 Local and out-of-state
800-805-1512 Voice Response System
Select Option 0 for "Other inquiries" then

- Option 1: EDI Support Center
- Option 2: Provider Assistance Center
- Option 3: Provider Enrollment
- Option 4: Arkansas Incentive Payment Team (AIPT)

DXC Provider Enrollment

Eyvonne Carbage, Supervisor
P.O. Box 8105
Little Rock AR 72203
501-244-5891
Fax **501-374-0746**

Karyette Simmons, DXC Provider Relations
Electronic Data Interchange (EDI) Supervisor
501-244-5917 arkedi@hpe.com

Claims

P.O. Box 8034 • Little Rock AR 72203

Special Claims

Attn: Research Analysts
P.O. Box 8036 • Little Rock AR 72203

HOURS OF OPERATION

Monday – Friday
8:30 A.M. – 5 P.M.