



Provider Relations Outreach Specialist

PCMH Recovery of Practice Support

Practice support is suspended or terminated if the practice fails to remediate within the required time. When a practice files an appeal because they feel that they were improperly suspended, the practice is treated like an enrolled practice during the appeal process. Quality Assurance (QA) will continue to validate, and the practice will continue to receive reports and payments.

However, if the judge agrees with DMS decision to suspend, the suspension date is retroactively applied. Any financial incentive received after the suspension date is recouped as the practice was not enrolled in the program

241.000 Activities Tracked for Practice Support

1-1-18

Using the provider portal, participating PCMHs must complete and document the activities as announced by DMS on the APII website at <http://www.paymentinitiative.org/pcmh-manualand-additional-resources>. The reference point for the deadlines is the first day of the calendar year.

242.000 Accountability for Practice Support

1-1-16

If a PCMH does not meet deadlines and targets for activities tracked for practice support as described in Section 241.000, then the practice must remediate its performance to avoid suspension or termination of practice support.

DMS will verify whether attestation and required documentation was submitted as required by the PCMH program. Failure to comply with this requirement will result in a Notice of Attestation Failure.

DMS will also validate whether attested activities met the PCMH program requirements. Failure to pass validation will result in a Notice of Validation Failure.

PCMHs which received a Notice of Attestation Failure and/or PCMHs which received a Notice of Validation Failure will have 15 calendar days to submit sufficient QIP. Failure to submit sufficient QIP within 15 days of receiving a Notice of Attestation Failure and/or a Notice of Validation Failure will result in suspension or termination of practice support. PCMHs which receive a Notice of Attestation Failure will have 90 days to remediate their performance from the date of the Notice of Attestation Failure.

PCMHs which received a Notice of Validation Failure will have 45 days to remediate their performance from the date of the Notice of Validation Failure.

If a PCMH fails to meet the deadlines or targets for activities within the specified remediation time, then DMS will suspend or terminate practice support.