



# Provider Relations Outreach Specialist

## **Magellan Pharmacy Call Center**Magellan Pharmacy Call Center

### **Magellan Pharmacy Call Center - 800-424-7895**

- Pharmacy support – option 1
- Prescriber support – option 2
- Beneficiary support – option 3
- Web support – option 4, then option 1

### **Magellan Fax Number – 800-424-7976**

### **PDL Call Center – 800-424-7895**

- Pharmacy support – option 1
- Prescriber support – option 2
- Beneficiary support – option 3
- Web support – option 4, then option 1

### **PDL Fax Number – 800-424-5739**

Call center hours are Monday – Friday 8am – 5pm CST excluding state holidays

Web support hours are Monday – Friday 7am – 7pm CST