



Provider Relations Outreach Specialist

ConnectCare

Effective Aug. 1, 2017, AFMC began managing the Arkansas Medicaid's ConnectCare program.

The Connect Care Helpline can help beneficiaries by:

- Assigning a primary care doctor (PCP)
- Changing a current primary care doctor (PCP) to a different doctor
- Providing information and phone numbers for other organizations or programs

It is recommended that the ConnectCare Helpline be used when the beneficiary wants to transfer their enrollment from one PCP to another. ConnectCare also provides Spanish bilingual services. **Please contact the ConnectCare Helpline for assistance from 8:00a.m. – 4:30p.m.**

ConnectCare Helpline

Toll-Free: 1-800-275-1131

TDD: 1-800-285-1131

ConnectCare Dental Helpline

Toll-Free: 1-800-322-5580

TDD: 1-800-285-1131