



# Provider Relations Outreach Specialist

## PCMH Contacts

### Arkansas Foundation for Medical Care (AFMC) – Provider Outreach Specialists

- Phone: 501.212.8686
- Email: [PCMH@afmc.org](mailto:PCMH@afmc.org)
- Website: [www.afmc.org](http://www.afmc.org)

*AFMC Provider Outreach ensures that practices have knowledge of the benefits and requirements to become a successful PCMH assisting with enrollment applications, reading of reports and portal navigation. Provider Outreach Specialists act as the gatekeeper between providers and vendors facilitating providers in getting what they need.*

### DXC Technology (formerly Hewlett Packard Enterprise Services)

- APII Help Desk: 501.301.8311 or 866.322.4696
- Fax: 501.374.0549
- General Inquiries: [ARKPII@DXC.com](mailto:ARKPII@DXC.com)
- Enrollment applications only: [ARKPCMH@DXC.com](mailto:ARKPCMH@DXC.com)

*DXC assists with processing of enrollment applications and researching specific report metrics upon request. DXC assist with any payment issues related to the PCMH program.*

### Arkansas Foundation for Medical Care, Practice Transformation

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*AFMC PT works directly with providers / PCMHs to educate on and implement PCMH Activities and Metrics through customized support to actively address barriers, manage change and improve outcomes of the PCMH.*