

2017 PCMH Proposed Activities for Practice Support*		2017 Deadline
A.	Identify top 10% of high-priority patients (including BH clients)	3 months
B.	Provide 24/7 access to care	6 months
C.	Document approach to expanding access to same-day appointments	6 months
D.	Capacity to receive direct E-Messaging from the patients Describe method of e-messaging used	6 months (NEW 2017)
E.	Enrollment in the Arkansas Prescription Monitoring Program (PMP): All PCPs must enroll in PMP program. Report method(s) used to monitor controlled substance prescriptions using PMP program.	6 months (NEW 2017)
F.	Childhood/Adult Vaccination Practice Strategy	12 months
G.	Join SHARE or participate in a network that delivers hospital discharge information to practice within 48 hours	12 months
H.	Incorporate e-prescribing into practice workflows	12 months
I.	Care Plans for High Priority Beneficiaries Create Care Plans	12 months (New Target 2017 – 80%)
J.	Patient Literacy Assessment Tool: Choose any health literacy tool and administer the screening to at least 50 beneficiaries (enrolled in the PCMH program) or their caregivers.	12 months (NEW 2017)
K.	Ability to receive Patient Feedback Indicate method used to received patient feedback and describe how feedback is used to make improvements.	12 months (NEW 2017)
L.	Care Instructions for HPB Create and share with the patient an after-visit summary of the patient's visit. Include diagnosis, medication list, tests, and results (if available), referrals (if applicable), and follow-up instructions.	12 months (NEW 2017)
M.	Medication Management Describe the practices EHR reconciliation process. Document updates to active medication list in EHR for HPB	12 months (NEW 2017)
N.	10 day follow-up after an acute inpatient hospital stay	12 months (New 2017/ previously a QM target is 40%)

* Activities are subject to change pending Arkansas Medicaid enrollment in the CPC+ program