



Provider Relations Outreach Specialist

2016-2017 PCMH Contacts

Arkansas Foundation for Medical Care (AFMC) – Provider Outreach Specialists

- Phone: 501.212.8686
- Email: PCMH@afmc.org
- Website: www.afmc.org

AFMC Provider Outreach ensures that practices have knowledge of the benefits and requirements to become a successful PCMH assisting with enrollment applications, reading of reports and portal navigation. Provider Outreach Specialists act as the gatekeeper between providers and vendors facilitating providers in getting what they need.

Hewlett Packard Enterprise Services (HPE)

- APII Help Desk: 501.301.8311 or 866.322.4696
- Fax: 501.374.0549
- General Inquiries: ARKPII@hpe.com
- Enrollment applications only: ARKPCMH@hpe.com

HPE assists with processing of enrollment applications and researching specific report metrics upon request. HPE assist with any payment issues related to the PCMH program.

Arkansas Foundation for Medical Care, Practice Transformation

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AFMC PT works directly with providers / PCMHs to educate on and implement PCMH Activities and Metrics through customized support to actively address barriers, manage change and improve outcomes of the PCMH.

Updated 10/18/16 - AFMC