

Timely Filing Issues

Added 9/12/16

In an effort to resolve claims denied for eligibility beginning with dates of service on 10/1/2013, Arkansas Medicaid has made modifications to bypass the timely filing edits. Claims are to be submitted electronically. Providers must verify that an eligibility segment for the dates of service in question is available on file and verify that a PCP, if required, is on file before the claim is submitted. Providers will have an open window between October 17, 2016 and April 15, 2017 to submit claims. A listing of permissible reasons for qualifying claims may be obtained on this [FAQ document \(PDF, new window\)](#) along with other pertinent information.

CLAIMS FILED BY PROVIDERS THAT DO NOT QUALIFY UNDER THE IDENTIFIED LISTING WILL BE REVIEWED AND RECOUPED.

Arkansas Medicaid and the Arkansas Foundation for Medical Care (AFMC) will conduct a timely filing webinar on October 7, 2016. [Get more information about the webinar.](#)



Timely Filing Webinar

Eligible claims: on or after Oct. 1, 2013

When: Friday, Oct. 7, Noon - 1 p.m.

[Register today](#)

What you will learn:

- How to file claims for eligible dates of service
- How to file claims for Prior Authorizations
- Eligibility strip information
- Important dates to remember
- Who to contact with questions