



Division of Medical Services
Arkansas Patient-Centered Medical Home
Enrollment Unit

1-866-322-4696 (in-state) or 1-501-301-8311 (local and out-of state)
Fax: 501-374-0549 TDD/TTY: 501-682-6789
Email: ARKPCMH@hp.com



July 1, 2015

As you begin this journey to become a patient centered medical home, we wanted to highlight the upcoming requirements and their due dates as well as the resources DHS is making available.

Shared Savings

You are eligible to participate in shared savings incentive payments based on your enrollment.

- To receive shared savings incentive payments, your pooled entity must have a minimum of 5,000 beneficiaries attributed to you for a minimum of 6 months during the entire performance period.
- To receive a shared savings incentive payment, the shared savings entity must meet at least two-thirds of the quality metrics on which the entity is assessed and must also be eligible for practice support.

Selecting high-priority beneficiaries and other practice support activities

- You will be eligible to receive quarterly care coordination payments if you meet the program requirements for practice support.
- In July, you should begin using the provider portal at <https://secure.ahin-net.com/ahin/logon.jsp> to complete activities and provide self-reported information.
- The portal is the place for you to complete the first practice support activity: selecting the top 10% of high-priority beneficiaries. This activity is due by March 31, 2015.
- The portal is also the place for you to complete all activities. Both the 6-month and 12-month activities will be due by December 31, 2015.

Payments for Care Coordination

- The total attributed beneficiaries for each quarter will determine your payment amount. Payments will be processed quarterly, paid in the first month of the quarter.
- If there are changes in the number of your practice's beneficiaries, the next quarterly payment will contain adjustments.

Practice transformation support

- As of January 1, 2015, your practice will be eligible to receive practice transformation support from DHS through our vendors, Qualis Health and Arkansas Foundation for Medical Care (AFMC).
- Qualis Health and AFMC could be helpful partners if your practice is asking questions like the following: How have other practices transformed into a PCMH? What tools are available? What best practices exist? What should the roadmap look like for my practice?

- For more information on the services Qualis Health can provide your practice, see <http://www.qhmedicalhome.org/arkansas> or contact the program manager, Stephen Tonguis stephent@qualishealth.org 501-517-3013
- For more information on the services AFMC can provide your practice, contact Rhelinda McFadden at rmcfadden@afmc.org or 501-212-8762.

Quarterly reports on your practice performance

- Reports, containing data on your practice's performance, will be available in mid-February 2015 on the provider portal (<https://secure.ahin-net.com/ahin/logon.jsp>).
- Samples of past reports, along with report guides that explains the content, are available on the APII website (www.paymentinitiative.org).

As you become familiar with your data, reports, and the PCMH initiative, please keep in mind that you should continue to submit and will receive reimbursement for claims as you do today.

For more information on PCMH, we encourage you to visit the visit the APII website at www.paymentinitiative.org to:

- Access the provider portal and download current/prior informational and performance reports.
- View current and upcoming performance periods.
- Obtain training (webinars), materials, and frequently asked questions.

If information on your enrollment application changes, please report the changes to the Patient-Centered Medical Home Enrollment Unit by fax 501-374-0549 or email to ARKPCMH@hp.com within 30 days.

If you have questions regarding your Patient-Centered Medical Home enrollment or the program, please contact the HP Enterprise Services Arkansas Health Care Payment Improvement Unit at 1-866-322-4696 (in-state) or 1-501-301-8311 (local and out-of state) or email ARKPCMH@hp.com.