



## Important Information Regarding Reconsideration Requests for the 2020 Arkansas Medicaid PCMH Performance Period

*The following message is being added to the EDU tab of the PBIP reconsideration tool:*

**EDU RECON TIP:** For each ED visit, you may see a facility claim and a physician claim with the combination of the two claims only counting as a single ED event. Please be aware that you DO NOT need to request to have the physician claim excluded via the reconsideration process, as it alone does not count as a separate ED event.

For ED events that you want to have reconsidered, our recommendation at this time is to ONLY submit the reconsideration on the facility claim for the ED event. If a facility claim does not exist for the ED event, then you will need to submit the reconsideration on the physician claim.

Facility and physician claims are counted together as one event. Also if there are multiple visits to the ED for one day these visits are also counted as 1 EDU event, not as separate events.

If you have additional questions or need assistance, please contact your [AFMC Provider Relations outreach specialist](#).

Sincerely,

**AFMC Provider Relations**