



Proposed Changes to the Episodes of Care (EOC) Financial Incentive Program

Arkansas Medicaid is announcing [proposed changes](#) to the Episodes of Care program. Beginning July 1, 2020, (state fiscal year 2021) the “financial” Episodes of Care will be transitioned to “informational” reports thereby ending the financial incentive program.

Beginning with the July 2020 reports release, only reconciliation reports will be published.

The new informational reports, modeled after episode technology, will replace the existing reports and function the same as the financial episode reports.

Informational episodes are based on claims data. Inclusions and exclusions are still based on business and clinical reasons. They are also risk adjusted and quality is measured. An average episode cost is calculated for comparison with one’s peers; however, there are no financial category determinations of “commendable,” “acceptable” and “unacceptable.”

Because informational reports are based solely on claims, self-reported quality measures through the AHIN provider portal will no longer be required. The ability to report quality measures for reconciliation reports, published during state fiscal year 2020, will still be accepted until December 1, 2020.

Informational reports publish the report summary and the episode details separately, and only the summary report will be published on the AHIN provider portal. A separate spreadsheet is available that provides episode details and will be available upon request from the Provider Assistance Center (PAC) at 501-301-8311, 866-322-3696, or hci@dhs.arkansas.gov. You can also request the details of the report from your [AFMC provider relations outreach specialist](#). October reports are planned to be available on both the AHIN provider portal and the Medicaid provider portal. After the first of the year, all reports will be published only on the Medicaid provider portal and will include the episode detail spreadsheet.

The AFMC provider relations team is always happy to help with all of your Medicaid needs. Please do not hesitate to reach out to your [AFMC provider relations outreach specialist](#) or the Provider Assistance Center (PAC) for assistance.

Sincerely,
AFMC Provider Relations

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