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## Resources for COVID-19

### Additional COVID-19 Resources for Arkansas Medicaid Providers and Clients:

#### Providers

- [DHS' Response to COVID-19 – for Providers](#)
- If you have policy questions related to COVID-19, email [provider@dhs.arkansas.gov](mailto:provider@dhs.arkansas.gov).
  - Please copy your Provider Relations representative when submitting a question.

#### Clients

- [DHS' Response to COVID-19 – for Clients](#)
- Medicaid clients can email [beneficiary@dhs.arkansas.gov](mailto:beneficiary@dhs.arkansas.gov) if they have questions about services or health care coverage.

### Additional Resources for COVID-19 Healthcare Access:

#### Arkansas Department of Health:

- ADH COVID Call Center Healthcare Providers – 1-844-930-3023
- ADH Call Center – Urgent and nonurgent calls during normal business hours (8 a.m. – 4:30 p.m.) – 1-800-803-7847 English/Spanish or email [CoronaVirus@Arkansas.gov](mailto:CoronaVirus@Arkansas.gov)
- ADH Call Center – For calls needing immediate response after normal business hours and on weekends – 1-800-554-5738
- [COVID-19 testing and screening locations](#)

#### [Arkansas.gov](#) COVID-19 Information (General Public)

- ADH Coronavirus Hotline 1-800-803-7847
- ADH Coronavirus Hotline – concerns regarding children – 1-800-743-3616

#### UAMS Health COVID-19 Hotline (General Public)

- 1-800-632-4502

If you have additional questions or need assistance, please contact your [AFMC Provider Relations outreach specialist](#).

Sincerely,  
**AFMC Provider Relations**

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