



Resources for COVID-19

COVID-19 Information for Arkansas Medicaid Providers and Clients:

Providers can access the most up-to-date COVID-19 information, including Emergency Rule Suspensions: [DHS' Response to COVID-19 – Providers](#)

- If you have policy questions related to COVID-19, please email provider@dhs.arkansas.gov.
- Please include your [AFMC Provider Relations Outreach specialist](#) when submitting a question.

Clients can access the most up-to-date COVID-19 information: [DHS' Response to COVID-19 – Clients](#)

- Medicaid clients can email beneficiary@dhs.arkansas.gov if they have questions about services or health care coverage.

The fastest and safest way to apply for benefits is by going to [Access.Arkansas.gov](#) or by calling 1-855-372-1804.

If you have additional questions or need assistance, please contact your [AFMC Provider Relations outreach specialist](#).

Sincerely,
AFMC Provider Relations