



Arkansas Medicaid provides telemedicine requirements for physicians during the COVID-19 public health emergency.

[Updated guidelines are available here.](#)

To ensure quality and consistency of care to Medicaid beneficiaries, DMS will coordinate with the Office of the Medicaid Inspector General (OMIG) to conduct retrospective reviews and audits of telemedicine services during this time. Please keep all records of services as required by Medicaid physician billing and telemedicine rules.

If you have additional questions or need assistance, please [contact your AFMC Provider Relations](#) outreach specialist.

Sincerely,
AFMC Provider Relations