

Primary Care Services Rate Review Survey – Time Sensitive

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The Arkansas Department of Human Services (DHS) is asking Physicians and their Practices to complete a survey that will be part of a Rate Review for Medicaid Primary Care Services. The results of this survey are very important, as they will be used by DHS to determine what changes, if any, should be made to the current payment rates in these areas.

If you are unable to complete the survey, we will accept and incorporate partially completed surveys.

[Download the survey](#)

This rate review process is in response to the Executive Order issued by Gov. Asa Hutchinson directing DHS to establish a systematic approach to reviewing Medicaid rates to providers.

Feedback is highly valued and encouraged, which is why we provided an area at the bottom of the survey for comments.

Email your completed survey to the Arkansas Department of Human Services at ratereviews@dhs.arkansas.gov by **COB Monday, July 22, 2019**.

Please provide your practice name and group Medicaid number in the subject line of your email. Note that multiple staff members might receive this survey; however, only one survey per practice should be completed and submitted.

If you have any questions or comments, please submit them to ratereviews@dhs.arkansas.gov.



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